

****EXTERNAL POSITION OPENINGS****
F&B CASHIER/SERVERS



RATE OF PAY: According to pay scale
LOCATION: Seven Clans Casinos –Thief River Falls, MN
OPENS: May 10, 2019
CLOSES: Until Filled

POSITION OBJECTIVES:

Under the direct supervision of the Restaurant Supervisor, the Cashier/Server is responsible to ensure exemplary customer service is provided to guests of Seven Clans Casinos.

DUTIES AND RESPONSIBILITIES:

- Provides friendly, quality customer service in a timely fashion to all guests.
- Responsible to ensure timely service is provided to all guests. Acknowledges and responds to guests immediately.
- Greets all guests in a friendly and professional manner.
- Reviews guest check and double checks for accuracy.
- Operates cash register in accordance to approved policies and procedures.
- Ensures all transactions are recorded properly.
- Responsible to receive payments and ensure proper cash handling techniques are followed at all times.
- Checks with guests to see if order is/was satisfactory or if any other items are requested. Promptly notifies supervisor of any complaints or problems.
- Assists guests with routine questions, contacts appropriate staff member with any questions that cannot be answered.
- Assists Servers and Bus Personnel as required. Other duties as assigned.
- May assist kitchen personnel in food preparation if needed.

REQUIRED QUALIFICATIONS:

It is required a F&B Server/Cashier/Hostess have a High School Diploma or GED

SEND COMPLETE TRANSFER REQUEST TO:

Victoria.mostrom@7clans.com Human Resources Office,
20595 Center St. E, MN 56701 1-800-881-0712
Website: www.sevenclanscasino.com